

Maintenance Instructions - Rigid Core (SPC) and Luxury Vinyl Plank Flooring

First Time Maintenance on a Newly Installed Floor:

Before cleaning or walking on the newly installed floor, sweep and vacuum any loose debris or grit. If the flooring has been glued-down, allow for proper curing of the adhesive per the adhesive manufacturers recommendations. Do not scrub the floor for an additional five days after installation. To clean the floor:

- 1. Remove all surface soil, debris, sand and grit by sweeping or vacuuming thoroughly.**
- 2. Rinse with a small amount of clean water and allow floor to dry. For faster drying you can wet-vacuum the remaining liquid.**

NOTE: NEVER flood the floor with cleaning solution or water. Use as little water as possible, as excess water may damage your installation and or subfloor. Always use a neutral (neither acidic nor basic) cleaner.

When moving furniture, etc into the room, protect the floor with appropriate runner boards and moving dollies.

Preventative Maintenance

Encourage the use of protective walk-off mats in any portal leading outside to prevent the entry of damaging grit and sand and to wipe off excess construction material, such as asphalt, which can discolor the floor. Also, make sure the mats are cleaned often.

Use a throw rug or mat in front of sinks to catch water. If the rug or mat gets soaked, remove it from the soaked area and hang until dry before placing back on the floor.

Install floor protectors to the bottom of your furniture to prevent scratching and marking.

Trim your pet's claws/nails to prevent unnecessary gouging and scratching.

High heels can damage the floor. Use mats in high traffic and standing areas to give the floor extra protection.

Excessive sunlight can fade your floors, so take steps to provide adequate shade for the floors from long periods of direct sunlight to prevent excessive fading.

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Routine Maintenance

There are three basic maintenance options. The product will accept any of these routines; the warranty does not require a particular routine as long as the other conditions are met.

1. Damp Mopping – Recommended for Residential Installations

Dry sweep or vacuum the floor to remove the loose debris and grit on a regular basis. Dirt spots and liquids should be cleaned up as soon as possible with water and a neutral detergent. Damp mop with a neutral cleaner such as Bona Stone, Tile and Laminate cleaner followed by rinsing with clean water when floor has become too dirty for spot cleaning. Do not flood floors!

2. Spray Buffing – Recommended for Light Commercial and Commercial Installations

Spray buffing and high speed buffing is not normally required. Make sure there is an adequate foundation of polish. After the initial clean up, apply two light coats of a high quality commercial floor finish and then the floor should be swept or vacuumed regularly, spot clean to remove dirt and scuffs, and then spray buff using a polishing machine at low settings.

3. Full Build Up – Recommend for Commercial Installations

After the initial cleaning, the floor can be coated with a high quality, commercial grade acrylic floor finish with as many coats (4-6 coats is typical) as desired. Once cured, the flooring can be maintained through either aforementioned routines. It can be stripped and recoated at precalculated intervals, or when it becomes apparent that the finish cannot accept any further wear. Polyurethane-based finishes are more viscous, apply thicker, and do not require stripping. Consult your distributor for more information.

Notes

Wet floors are slippery. Use proper signage and always keep traffic off floors until they are thoroughly dry.

The use of high or low pH cleaners, disinfectants, and strippers may cause permanent damage to any resilient floor covering. Use only neutral pH cleaners. (such as Bona Stone, Tile and Laminate cleaner)

No flooring product is impervious to every type of chemical, acid, solvent, etc. Remove spills as soon as possible, and rinse clean with warm water.

Rubber, oil and petroleum-based products, particularly dark color ones like tires, castor floor mats and asphalt sealers, may contain chemicals that can permanently stain floor coverings. Please exhibit caution when purchasing rugs & walk-off mats with rubber backings. Latex backings are suitable for use over resilient flooring.

The use of a proper walk-off mat system can eliminate as much as 80% of the soil being tracked into the building.

Always remember to consult and follow the manufacturer's directions when using floor care products, and test in inconspicuous areas for suitability before applying to the whole floor.